



**Required Actions for Users:**

1. Please discontinue the use and distribution of the affected product immediately. Check your inventory and quarantine all affected product at your facility.
2. Inform all potential users of the product in your organization of this notification and complete and return the attached response form to [smithsmedical4353@sedgwick.com](mailto:smithsmedical4353@sedgwick.com) **within ten days of receipt** to acknowledge your understanding of this notification, even if you do not have the affected product and/or has already been used.
3. If you have distributed the product further, immediately notify your accounts that received the product identified in the Affected Product / Table 1 sections of this notification and ask them to contact Sedgwick at 1-888-202-3694 (M-F, 8am-5pm ET) to obtain a response form.

**Follow up Actions by Smiths Medical:**

Upon receipt of the affected product, or upon receipt of a Certificate of Destruction, Smiths Medical will credit you for any product returned/destroyed. You will only receive credit for product that you return or that you certify has been destroyed locally. NOTE: Credits for product purchased through a distributor will be credited by the distributor.

For further inquiries, please contact Smiths Medical using the information provided below.

Smiths Medical Contact	Contact Information	Areas of Support
Global Complaint Management	<a href="mailto:globalcomplaints@icumed.com">globalcomplaints@icumed.com</a> 1-(866)-216-8806	To report adverse events or product complaints
Customer Service	1-(800)-258-5361	Additional information or technical assistance

The U.S. Food and Drug Administration (FDA) has been notified of this action.

Adverse events or quality problems experienced with the use of this product may be reported to the FDA’s MedWatch Adverse Event Reporting program either online, by regular mail or by fax

- Complete and submit the report Online: [www.fda.gov/medwatch/report.htm](http://www.fda.gov/medwatch/report.htm)
- Regular Mail or Fax: Download form [www.fda.gov/MedWatch/getforms.htm](http://www.fda.gov/MedWatch/getforms.htm) or call 1-800-332-1088 to request a reporting form, then complete and return to the address on the pre-addressed form, or submit by fax to 1-800-FDA-0178.

Smiths Medical is committed to patient safety and is focused on providing exceptional product reliability and the highest level of customer satisfaction. Thank you for your prompt support on this important matter. We appreciate your cooperation.

Sincerely,



Joe Canavan  
Vice President, Quality, Consumables

Enclosure(s):

- Customer Response Form (separate document)